



Root Cause Analysis Handbook: A Guide to Effective Incident Investigation

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Root Cause Analysis Handbook: A Guide to Effective Incident Investigation presents a proven system designed for investigating, categorizing, and ultimately eliminating, root causes of incidents with safety, health, environmental, quality, reliability, and production-process impacts. Defined as a tool to help investigators describe what happened, to determine how it happened, and to understand why it happened, the Root Cause Analysis System enables businesses to generate specific, concrete recommendations for preventing incident recurrences. Using the factual data of the incident, the system also allows quality, safety, and risk and reliability managers an opportunity to implement more reliable and more cost-effective policies that result in major, long-term opportunities for improvement. Such process improvements increase a business' ability to recover from and prevent disasters with both financial and health-and-safety implications. Special features include a 17 inch by 22 inch pull-out Root Cause Map, a powerful tool for identifying and coding root causes. The book helps readers to understand why root causes are important, to identify and define inherent problems, to collect data for problem solving, to analyze data for root causes, and to generate practical recommendations. This is a new printing of the 2000 edition of this book. August, 2008: The Third Edition of this book is now available. Search on ISBN # 1931332517.

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