



Crossroads... A Journey of Commitment

Marianne E. Olson

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Based on interviews Ms. Olson did with 3,000 parents who recently had a baby, *Crossroads... A Journey of Commitment* will change your view of personal power forever! As 3,000 parents share their experience as recipients of health care, you will not only be mesmerized by their stories, your definition of "quality" will change forever! Parents speak candidly about the strengths and weaknesses of their prenatal care, hospital stay, and first weeks home from the hospital. This is a book you will no be able to put down!!

The Written Survey and Interview Tool used to gather this valuable information is included in the Appendix for your use with your families.

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