



# **Postal Service: The Story About America's #1 Most Disgruntled Mailman and Another Look at the Post Office Revealed by Charles Bukowski in 1971**

*Phil Terrana*

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. This is a story about Henry Johnson, an American worker, a letter carrier.

He did his job and did it well, only to find that that wasn't good enough. In addition to rain, sleet and snow, he had to contend with bosses who were unqualified, undignified and unscrupulous.

What Henry discovered in the course of a long career was that bad managers were not few and far between. They were everywhere.

Nearing the end of his career, Henry found himself contending on a daily basis with two individuals more concerned with keeping their authority--and willing to abuse their authority--if that's what it took to keep it. They didn't mind hurting employees and they didn't mind hurting the company. After putting up with their ridicule, harassment, and tedious interference for longer than he should have, Henry decided to take a stand.

Sometimes Henry's behavior was funny, sometimes reckless, and oftentimes combatant. He was always unpredictable. His bosses didn't know what he would do next and sometimes Henry wasn't that sure either. He didn't understand why some co-workers called him "Psycho" and at the same time he appreciated the advantage it gave him.

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