



# **The Buzz: 50 Little Things that Make a Big Difference to World Class Customer Service**

*David Freemantle*

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# The Buzz: 50 Little Things that Make a Big Difference to World Class Customer Service

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**The Buzz: 50 Little Things that Make a Big Difference to World Class Customer Service** David Freemantle

With simple, helpful advice on forming strong ties with clients, Buzz is a book for inspiring companies. Author David Freemantle suggests fifty tips and tricks for making clients feel like celebrities and strengthening the bond between company and customer.

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