

See Me as a Person: Creating Therapeutic Relationships with Patients and Their Families

Mary Koloroutis, Michael Trout



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See Me as a Person offers guiding principles and a practical methodology that facilitate a clinician's ability to form authentic relationships which improve patient safety and the overall experience of care.

This follow up to the award-winning Relationship-Based Care: A Model for Transforming Practice, takes the reader deeper into the most vital aspect of Relationship-Based Care, the therapeutic relationship with the patient and their family. Therapeutic relationships are the very heart of compassionate patient care.

Winner of a 2013 American Journal of Nursing Book of the Year Third Place Award in Medical/Surgical Nursing!

Winner of the 2012 Foreword Reviews Book of the Year Silver Award!

Topics include:

Authentic Connection and Patient Satisfaction

Presence Through Attunement

Wondering: Cultivating Curiosity for Efficient and Compassionate Practice

Following: The Magic of Palpation

Holding: Creating a Safe Haven for the Patient and Family

Moving Beyond Obstacles to the Therapeutic Relationship

Reflective Practice: The Means by Which Learning Becomes Permanent

This essential volume will take readers beyond customer service scripting into authentic relationships with patients and their loved ones.

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